

Application for funding from The Burgess Family Foundation

Background to The Anytown Hospice

The Anytown Hospice is an independent charity located within the Hospital of Somewhere. Since 1984, we have been providing high-quality palliative care, completely free of charge, to those living in and around Central and North West Somewhereshire. Our services are underpinned by a respect for human dignity and care for the physical, psychosocial, spiritual and emotional needs of the total person whatever their age, lifestyle, culture and spiritual belief. We offer a wide range of care services both on-site and in the community including:

- Inpatient Unit
- Day Services
- Community Palliative Care Nurse Specialists
- Lymphoedema Service
- Hospice@Home
- Physiotherapy and Occupational Therapy
- Social Work and Bereavement Support
- Complementary Therapies
- Palliative Care Ambulance Service

Project summary

The Inpatient Unit is an 18 bed ward with two four-bedded bays. We are seeking funding towards the upgrade of 16 bed spaces and bathrooms following the modernisation of two in summer 2018.

The works aim to improve layout and optimise access within the existing room sizes, increase storage for patients' clothes and personal items as well as introduce high specification finishes and fittings. The rooms will be decorated with soft and natural colour to promote calm feelings and a connection to the outdoors.



Our Hospice Garden, which opened on-site in 2017 following relocation from the 2016 Chelsea Flower Show, will be onlooked by two four-bedded bays and one single room.

Need for the project

As a small hospice in a conservation area, The Anytown Hospice must continually improve and adapt our limited spaces to best meet the needs of our patients. The Inpatient Unit is in parts now more than 30 years old, with an extension completed just under 20 years ago and its most recent refurbishment in 2010. The beds and bathrooms are not up to standard and do not match the ever-evolving demands on our specialist palliative care service.

Consultation between our architects and patients, relatives, nurses and senior management have identified a number of significant needs. Two stakeholder engagement events were held in January and February 2018.

Features

We anticipate that each bed space and bathroom will be improved in the following ways:

- Medicine storage with internal LED strip light

- Personal fridge
- Enhanced natural light
- Floor space maximised to aid wheelchair access and safe movement of patients
- Dementia friendly information panel (to show date/ time and staff on duty)
- A fold down shelf incorporated into the bedhead, which will have controls for lighting and accessible plug sockets
- Two chairs for patients and visitors in every room
- Larger television
- More storage for personal belongings with space for patients' photos and cards
- Small hand wash basin in each room with an antibacterial hand gel dispenser
- Coved skirting to aid cleaning



Concept drawings by our architects Seth Pecksniff Associates

Beneficiaries

The Anytown Hospice is the largest palliative care provider in Anytown and we accept referrals from eight Somewhereshire boroughs, covering a population of 1.8million people. We are finding that our patients have increasingly complex needs and require support for longer or one-to-one nursing care. Due to the complexity of cases and the lack of available care in the community, patients are now staying with the Hospice for an average of 19.8 days.

Our patients come to us for symptom control, medical assessments and interventions, pain management, respite and end of life care. Demand for our services continues to grow and in 2017, we cared for 184 patients on our Inpatient Unit through 4,182 bed nights. This is a 14% increase on 2016 (161 patients). 73% of our patients came to us with a cancer diagnosis and 26% had other medical conditions such as HIV, heart failure and respiratory disease.

Of this second group, 30% suffered from dementia, Alzheimer's, Motor Neurone Disease and other neurological conditions.

We anticipate the project will benefit 1,193 patients, visitors, volunteers in one year. This estimate is based on 184 patients, five visitors per patient (including carers and children), 64 current permanent clinical staff and 15 regular volunteers.

Budget

The total cost of the project will be £480,000 (including VAT). Each single bedroom and bathroom (eight) will cost £42,330 while each four-bedded bay (two) will cost £70,000.

Item (single bedroom and en suite)	Cost (£)
Strip out, removal and disposal of fixtures and fittings	4,125
Floors	2,250
Walls	3,250
Doors	3,750
Ceilings	1,900
Lighting	1,750
Power and data including fire detection, nurse call	4,750
Heating ventilation and cooling	2,250
Plumbing and sanitary ware	5,000
Fixtures and fittings	3,250
Furnishings	2,500
Artwork	500
VAT @ 20%	7,055
Total	42,330

Project timings

We do not require planning permission to carry out the works.

The start date has not been finalised as works will commence as soon as funds become available. However the project is expected to begin at the beginning of 2019 and continue throughout the year dependent on final assessment of disruption and contingency plans.

The Hospice will continue to provide Inpatient Unit services during the refurbishment and it is our plan to stagger the works in order to maximise the number of beds available and patient comfort, as well as deliver our contracted patient numbers throughout the duration of the project.

If possible the Hospital of Somewhere will support our patient numbers by allowing Hospice patient to decant to Hospital wards. However patient numbers in the Hospital are currently very high therefore it is not confirmed that the Hospice will be able to utilise beds within the Hospital.

Relationship between the Hospice and the Hospital

The Anytown Hospice has an excellent relationship with our local Clinical Commissioning Groups (CCGs). The CCGs help to fund our care by contributing to the cost of medical care or medication for patients from their health authority. Unfortunately, this funding does not cover all the running costs of the Unit and does not extend to special capital improvements such as this proposal. The shortfall must be met through fundraising initiatives and support from the Hospital of Somewhere.

We thank the Trustees for their interest and kind consideration of our proposal. Without voluntary grants and donations we would not have been able to extend our reach to more than 4,000 patients and family members at their time of need in 2017.